Appln No. 09/511,795 Amdt. Dated June 11, 2003 Reply to Office action of March 13, 2003

## Abstract of the Disclosure

A multi-service network switch <del>[capable of providing multiple</del> network services from a single platform. The switch incorporates a distributed packet forwarding architecture where each of the various cards is capable of making independent forwarding decisions. The switch further allows for dynamic resource management for dynamically assigning modem and ISDN resources to an incoming call. The switch may also include fault management features to guard against single points of failure within the switch. The switch further allows the partitioning of the switch into multiple virtual routers where each virtual router has its own wet of resources and a routing table. Each virtual router is further partitioned into virtual private networks for further controlling access to the network. The switch's supports policy based routing where specific routing paths are selected based a domain name, a telephone number, and the like. The switch also provides tiered-access of the Internet by defining quality of access levels to each incoming connection request. The switch may further support an IP routing protocol and architecture in which the layer two protocols are independent of the physical interface they run on. Furthermore, the switch includes a generic forwarding interface software for hiding the details of transmitting and receiving packets over different interface types] allowing tiered access to system Call policy records maintained by the switch designate quality of access (QoA) levels to different types of incoming calls. When a connection is requested, the call's call policy record is retrieved and the call's QoA level is identified. A requested resource is then allocated to the call based on the identified QoA level and current resource usage.

